Appendix: 3

## LANDLORD SERVICES COMMITTEE (CABINET WORKING GROUP) 10 SEPTEMBER 2015

## 22. DIGITAL INCLUSION STRATEGY 2015-2018

Consideration was given to the draft report of the Assistant Director Housing and Regeneration that was seeking Cabinet's approval of the Digital Inclusion Strategy 2015-18 and action plan.

The Communications and Digital Inclusion Officer attended the meeting and provided an overview of the Digital Inclusion Strategy referring to details within it and responded to questions and provided clarification on the issues raised.

It was stated that there was an intention to review the Strategy after 12 months.

In discussion comments and questions were raised in relation to the following:

- Communication / collaboration reliance on digital access; on-line provision (libraries; community centres; voluntary groups)
- Alternative internet access tablets; smart phones.
- Provision of assistance in the community (family; friends; voluntary sector); training in/development of digital skills.
- 'Go On West Lancashire' potential partners.

The Leader of the Council, who was in attendance, with the permission of the Chairman responded to comments related to access to and provision of on-line services.

RESOLVED: That, as a consequence of the discussion on this item it was agreed, that the recommendation to Cabinet be supported.